



# STATISTICAL CONSULTING

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## Statistical Consulting

For more than ten years, I have worked as a statistical consultant with a vast diversity of clients. I have assisted with nearly every level of research in fields such as neuroscience/psychology, sociology, marketing, biology, and business/operations research. The wonderful thing about the field of statistics is its prominence as a common denominator across so many disciplines. The following are the types of services I can provide:

### Training Sessions and Workshops

- Customized, in-person training sessions for small or large groups
- Webinar training sessions
- Focus on any aspect of research and statistics
- Follow-up test to verify knowledge retention
- Satisfaction Survey

### Dissertation and Thesis

- Planning a research project
- Design of Experiments (DOE)
- Recommendations for collecting/organizing data
- Statistical analysis of your data
- Writing up your results

### Professionals and Business Associates

- Individualized training
- Formulation of research questions for assessing a company's current state and problem-solving
- Assistance with DOE, data collection, statistical analysis, presentation of the results.
- Survey Construction and Analysis
- Grant-writing and submission
- Literature Reviews
- Independent third-party review of statistical methodology
- Validation of results
- Internet-based testing for employee skills

### Students

- Specialized tutoring
- Assistance with statistics coursework
- Exam preparation

### Academics

- Design of Experiments (DOE)
- Research planning
- Writing (grants, results of studies)
- Guest lectures

## Confidentiality and Privacy

Confidentiality is of enormous importance to me, and I take it very seriously. I have worked with protected health information (PHI), governed by HIPAA, and have completed numerous training and compliance programs required to work with such data. Outside of PHI, I apply a high level of protection to a client's data, and do not reveal my relationship as a consultant with the client unless expressly wished by the client.

All data files that I receive from clients for statistical analysis are encrypted, and retained on a private/personal computer. In data transfers, data are always encrypted and password protected.

## Fees

My rates are often negotiable and depend on numerous factors, such as the level of expertise required and timing. I may charge either hourly or by the project, depending on the client's preference. I offer services on a sliding scale for students and non-profits. For basic analyses and general consulting projects, my hourly rates start at \$125. For statistical reviews and specialized consulting or training, my hourly rates start at \$150.

My website is <http://numberz.yolasite.com/>. The process for paying and retrieving your documents is essentially just like buying an e-book. You add your document to a cart, then proceed to pay via PayPal. Once you've done this, you are automatically emailed a link to a Dropbox folder, where you can immediately download your documents. A second email will be sent containing the password to open your document.

# Terms of Service

The use of services from me, Gayna Swart, hereafter referred to as "Provider", constitutes agreement to these terms.

## 1) Content

The laws of the State of Connecticut and the United States of America apply. The customer agrees to indemnify and hold harmless Provider from any claims resulting from the use of our services. Use of our services to infringe upon any copyright or trademark is prohibited. Provider services are provided only for authorized customer use. I reserve the right to refuse service to anyone.

## 2) Payment Information

You agree to supply appropriate payment for the services received from Provider, in advance of the time period during which such services are provided. You agree that until and unless you notify Provider of your desire to cancel any or all services received, those services will be billed as agreed upon. Cancellations must be done in writing (hard-copy or email). Once cancellation request is received, I will confirm the cancellation in writing (typically email). As a client of Provider, it is your responsibility to ensure that your payment information is up to date, and that all invoices are paid on time.

## 3) Cancellations and Refunds

Provider reserves the right to cancel the contract if necessary. Refunds can be given for unused credit though otherwise, refunds cannot be given for time already used as this business focuses upon the provision of services. Violations of the Terms of Service will waive the refund policy.

## 4) Indemnification

Customer agrees that it shall defend, indemnify, save and hold Provider harmless from any and all demands, liabilities, losses, costs and claims, including reasonable attorney's fees asserted against Provider, its agents, its customers, officers and employees, that may arise or result from any service provided or performed or agreed to be performed, its agents, employees or assigns. Customer agrees to defend, indemnify and hold harmless Provider against liabilities arising out of; (1) any injury to person or property in connection with Provider and (2) copyright infringement.

## 5) Disclaimer

Provider shall not be responsible for any damages your business may suffer. Provider makes no warranties of any kind, expressed or implied for services provided. Provider disclaims any warranty or merchantability or fitness for a particular purpose. This includes loss of data resulting from delays, no deliveries, wrong delivery, and any and all service interruptions caused by Provider and its employees.

## 6) Changes to the TOS

Provider reserves the right to revise its policies at any time without notice.

## Contact Information:

Should you have other questions or concerns about these terms and privacy policies, please call or send me an email at: Statistical\_consulting@outlook.com or 860-463-9718